

MAN: So this course is all about people who help others to coach. Lots of different roles there. There's people in clubs working in, you know, like a head coach maybe, and they've got a team of volunteers they want to support. It might be in an academy context. It might be a formal coach development role, where you're actually tasked with developing a coach. Lots of stuff in this course. What can people expect to learn?

WOMAN: I think the main things that you can take from this is an understanding of what learning is and how that works with adults. How do you build relationships? How do you observe when you're in a session? And importantly, how do you deliver that feedback to coaches that you're working with?

MAN: So that's the kind of thing that when I started out as a coach developer I really wish I'd known about. I made a lot of mistakes, and I wish that I hadn't had to learn the hard way. So had a course like there's been around, it really would have helped me to help a lot of coaches get better a lot quicker.