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WOMAN: So we all do risk management in our everyday lives. We do it without knowing we're doing it.

MAN: I'm in a boardroom. I'm in an office. I'm in a meeting room. And I'm asking stupid questions.

MAN 2: For me, good risk management looks like something that you cannot see.

WOMAN 2: It's when it's going wrong down here at the control level, the operational level, that's the best place to be able to find it and sort it and do something with it because it's the easiest place to deal with. What you don't want is it to be in the press. You've just fallen off the edge of a cliff. The CEO's just about to be hung. You really don't want that to happen.