



## **Communication in health and social care**

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Whether working with the elderly, vulnerable children or patients suffering ill health or disability, care providers' ability to communicate is not only useful, but essential. This album provides an invaluable insight into all aspects of communication, with both colleagues and service users. It shows how the difficulties of operating effectively in stressful situations can be overcome and even used as a learning and developmental experience. With contributions from carers and service users, this material provides an intricate and sympathetic analysis of interpersonal relationships in care work. This material forms part of the course K309 Communication in health and social care.