



Diabetes care

Meeting the diabetes care team

How would you describe your job role?

I would describe my job role as going out into GP surgeries and hospitals performing diabetic annual reviews.

SK120 Meeting a Member of the Diabetes Care Team video clip 2

What is your employment background?

My appointment background is working as an assistant manager of a retail store, then I worked as a health care assistant in the eye clinic before changing to outpatients where I was seconded to work in a diabetes care team. Hence why this job came up.

SK120 Meeting a Member of the Diabetes Care Team video clip 3

What training were you given for the job?

The training for this job role obviously involved when I was working in the eye clinic and outpatients department. We also trained for 57 hours to do this job including shadowing the diabetic specialist nurses, going out into GP practices with the nurses, also in-house training with podiatry and dieticians as well. I've also completed my NVQ Level 2 in direct care.

SK120 Meeting a Member of the Diabetes Care Team video clip 4

Do you think your job has helped ease the workload for doctors and nurses?

I do think my job has eased the workload for GPs and nurses purely because there are so many diabetics around unfortunately they weren't getting their annual reviews. This way I go in, perform the annual reviews and the GPs and nurses can concentrate on more problematic cases.

SK120 Meeting a Member of the Diabetes Care Team video clip 5

Do you think your patients have benefited from your role?

I think my patients have definitely benefited from the role as they are now getting the gold standard annual review. They come into see me, they know they are getting thorough reviews. They come in obviously seeing the same person every time as well so there's nice consistency for them.