



Critical Reflection

The value of improvisation in management

Caroline Ramsey:

Ok, next, I want to suggest that critical reflexivity looks for academic ideas that challenge our core assumptions, or things we take for granted. So you might want to ask yourself, “which of the academic ideas you’ve met in your MBA studies have challenged your current management practice?” One student I worked with, Mike, was a trainer in the UK National Health Service. He’d always assumed that it was his job to design good training, but during his studies, he came across ideas from improvised jazz; these encouraged him to reconsider his practice and seek to develop a more co-produced, participatory method of learning.