Teaching Quality at the Open University

### Josie Taylor

Maintaining quality is absolutely essential. There are many providers of all kinds of content, particularly these days with the use of the Internet. So lots of people can go and find information, things that they want to know on the Internet. So why would you have a University? You have a University because what you're guaranteed is quality.

# Hazel Rymer

It's much, much tougher writing for your colleagues here at the OU and certainly they come up with much more critical comments than any research paper I've ever written. So there's certainly a very rigorous quality control.

### Josie Taylor

We aren't interested in just the way the teacher wants to do something. What we've done is researched the way that this topic should be taught and we've researched the technologies that would help us to teach it best.

# Andreia Inamorato Dos Santos

This is a University of excellence because there is a huge concern on producing high quality materials and in supporting student learning throughout the process.

# Ting Wu

Open University has got high rank for student satisfaction. In a national student survey, students are very happy with the service provided by the OU.

### Kate Clark

The quality of the student experience and of the award that they'll get at the end of it is second to none.

### **Ruth Stokes**

It was KPMG that proposed the Open University to me in the first place, when I said that I wanted to further my own personal development. The quality of the teaching, the flexibility, the high recognition and regard that the Open University is seen in, certainly in the UK business world, is obviously what they were reflecting...and the success rates.

### **Mike Lucas**

Having an Open University MBA, I know from having spoken to quite a number of students now, positively impacts on their career, almost immediately.

### **Ruth Stokes**

And in fact, having since done the course and passed the course, I've had several promotions and now, as I say, I'm the Head of Europe. So it worked for me.

### Mike Lucas

That's partly because of the status that we have, the triple accredited status, which puts us in that very high quality bracket.

### **Dominic Newbould**

Something like 75% of the top 100 companies at any given moment are sponsoring their employees to study with the OU, because they recognise the quality of our teaching and they

recognise the methodology for part time students who want to study and work at the same time.

#### Josie Taylor

It's the means by which we keep students. It's the means by which we deliver our promises to students that they will get from our courses what they thought they were going to get. We also maintain a competitive edge because what you get when you buy into a University such as ours is the quality.